

**NOTICE
ROYAL MALAYSIAN CUSTOMS DEPARTMENT
PUTRAJAYA**

**OPERATIONS AND SERVICES OF THE
ROYAL MALAYSIAN CUSTOMS DEPARTMENT (RMCD) DURING THE PERIOD OF
EXECUTION OF THE RESTRICTED MOVEMENT ORDER**

Pursuant to the Special Announcement by the Honourable Prime Minister and the statement released by the Chief Secretary of the country regarding COVID-19, the government has made the decision to close all government and private premises except those that are involved in Essential Services in order to constrain the spread of COVID-19 by way of reduced individual interactions. In line with this, the highest management of RMCD has made a decision on the following matters: -

- i) All Customs operations and services in ports, airports, entry and exit points of the country will continue operating with minimum number of officers and personnel. However, other divisions of the RMCD will continue operating through online platforms;
- ii) The period to submit any statements up ending 31/03/2020 will be extended until 15/04/2020. There will be a remission in full of all penalties involved for any statements sent on or before 15/04/2020. Payment through online mediums or through postal services is encouraged.
- iii) All meetings, discussions and round-table discussions (RTD) should be postponed unless it is agreed that it can be held through virtual means between the officer and the company. RTD decisions are subject to receipt and authenticity of relevant documents.
- iv) Customer Meeting Days held every Thursday in Wisma Kastam Kelana Jaya, Selangor is postponed.

Thus, there is a possibility that the operations and services of RMCD might experience slight interruptions and delays. We deeply regret any inconvenience caused. The cooperation and attention from all customers dealing with RMCD to reduce individual interactions in line with the instructions and recommendations from the National Security Council (NSC) and the Ministry of Health Malaysia (MOHM) from time to time is greatly appreciated.

Thank you.

Dato' Seri Paddy Bin Abd Halim
Head Director of Customs Malaysia
Wilayah Persekutuan Putrajaya
Date : 17th March 2020

This content was translated to English by our Associate, Balamurali Tamilwanan. The original content can be found [here](#).